



National Mission:

Building successful chapters nationwide through education, inspiration and support

2013 - 2014 Annual Report

Chapters' Mission:

Assistance League is a national nonprofit organization that puts caring and commitment into action through community-based philanthropic programs.

2013-2014 Letter from the President

Nearly 100 years ago, 13 friends in southern California came together to provide food and clothing for local families severely impacted by World War I. Among these women were the founders of National Assistance League, which today comprises 120 chapters across 26 states and nearly 26,000 member volunteers who work tirelessly to effect positive change in their communities.

In the 2013-2014 year, our members volunteered 3.2 million hours and directed \$38.8 million toward philanthropic programs that helped 1.5 million people. Of this amount, \$21.4 million went toward our signature program, Operation School Bell[®], which provided assistance to 330,915 children in need.

It is through each Assistance League chapter that our organization has its biggest impact by putting caring and commitment into action. Recognizing this, the National Board revised our mission in 2014 to explicitly state that the national organization exists to provide inspiration, education and support to the chapters, so that we may achieve our vision for every chapter to succeed.

The members of our all-volunteer National Board and leadership committees, along with the national staff team, work diligently to achieve our mission through many avenues. These include educational programs, conferences, member-produced support materials and a national website. Through chapter visits, we work with members to address challenges, advise on 501(c)(3) nonprofit standards and laws and provide training on leadership and best practices to help them operate a successful organization. So that more communities and people benefit from our philanthropic organizational structure, we continually evaluate opportunities for new chapters and ways to expand our membership. This past year, the dedicated members of the National Board and leadership committees volunteered over 51,000 hours helping chapters and their members successfully provide essential philanthropic services to their community.

One notable success to highlight was when Assistance League proudly accepted the Make a Difference Day All-Star Award this past year. It was validation of the collective power of our members working together to collect and distribute more than 100,000 books for at-risk children on the October 2013 Make a Difference Day.

We greatly appreciate those who support our efforts. Through our Operation School Bell Award, we honored community members and organizations that demonstrated extraordinary support to their local chapter and its Operation School Bell program. Members and chapters generously supported the national organization's mission through donations to the Circle Fund, with a number of individual members recognized through the Circle of Honor program.

On behalf of the National Board, I thank the incredible Assistance League chapters and members. It is an honor to serve as President of an organization that not only does so much to help communities but also embraces the core values of commitment, leadership, ethics, accountability and respect.

We look forward to expanding and improving services to our chapters and members in the coming years so that we may realize our mission of building successful chapters nationwide.

Warmest regards,

Nancy Leberger
National President



Officers/National Board 2013-2014

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Boise, ID

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Chapter Services
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National Office
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Cindy Brockway
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Assistance League National Board
2013-2014

Program Services – Providing Education, Inspiration and Support

Assistance League has a rich history of supporting the vision and talents of our volunteers, all engaged in service that puts caring and commitment into action in their communities. Five core values inform and craft leaders' and members' priorities and actions.

- Commitment
- Leadership
- Ethics
- Accountability
- Respect

National Assistance League is dedicated to “building successful chapters nationwide through education, inspiration and support.” By providing a solid foundation and framework for 120 Assistance League chapters in 26 states, our 26,000 member volunteers are empowered to focus on meeting local needs while living by the five core values. Over the years, National Assistance League has enabled thousands of volunteers to effectively lead their local chapters by providing administrative, legal and operational guidance. The guidance includes written resources available on the website, annual National Conference, annual Leadership and Treasurers' Training, annual Assisteens® Conference and education provided by volunteers serving on national committees.

National Conference

Annually, National Assistance League offers a premier educational and networking conference, designed for all members regardless of experience. While attending, members have the opportunity to listen to national speakers, attend breakout sessions on specific items of interest and make networking acquaintances with Assistance League members from across the country. These sessions include training in philanthropic programs, resource development, thrift shop management and operations, membership issues, public relations topics and strategic planning. National Conference attendees develop a deeper appreciation of the entire national organization and receive new tools and ideas for fulfilling their respective chapter responsibilities.

Leadership Training

Assistance League's annual Leadership Training is designed to provide a stimulating symposium of networking opportunities and educational workshops for incoming chapter Presidents, Treasurers, auxiliary Chairmen and Assistant Treasurers. As they prepare to begin their leadership roles, the attendees are provided a baseline of governance practices, leadership expectations and annual report requirements. More specifically, the Leadership Training attendees receive valuable training in national policies, philanthropic programs, finance, resource development, parliamentary procedures and meeting techniques. Treasurers are provided with knowledge to maintain the financial records needed. The participants receive valuable training in nonprofit accounting and hands-on introduction to the software programs available for recordkeeping.



Assisteens Conference – “Developing Citizens of our Future”

Designed for teen members and auxiliary Coordinators to gather and receive Leadership Training. Assisteens are typically of high school age and join the auxiliary because they want to participate in the philanthropic programs. These young adult members attend conference to receive leadership, team-building and confidence-building sessions, components which aid them as they mature into tomorrow's leaders. Assisteens Coordinators attending conference are offered sessions on auxiliary structure, selecting and executing successful fundraisers and philanthropic programs, and policies and procedures. Both types of participants walk away with a broader understanding of Assistance League's impact across the country.



Assisteens Conference 2013

Chapter Services

Chapter Services Committee provides a network of experienced volunteers working together to offer guidance to the chapters in a meaningful, personalized way to help them achieve and maintain consistent standards of operation. Chapter Services Committee volunteers answer questions ranging the full breadth and depth of running a volunteer organization through written manuals and handbooks, guidelines, examples and policies, promoting an interchange of ideas through on-site visits to the chapters and being available to answer questions.

Chapter Formation

Our Chapter Formation Committee plants the seeds for new growth by identifying communities in need across the country which could both benefit from and support a future Assistance League chapter. The committee members provide valuable guidance to prospective chapters as they strive to establish the organizational structure needed to become a successful chartered chapter. New chapter formation is a critical component of the organizational growth strategy for National Assistance League and provides the basis for the organization to build its national impact and brand incrementally with each new chapter.

Accomplishments

As a result of the support provided by National Assistance League, our member volunteers in turn provide educational opportunities, inspiration and support to children and adults in their communities.



Empowering Ordinary People to Bring About Change

When our members put caring and commitment into action, the results are astounding and are made more powerful through the valued support of others on the journey. Assistance League acknowledges and appreciates the dedicated community and corporate partners for the extraordinary achievements they have helped create.

National Operation School Bell® Awards

The National Operation School Bell Award is given to honor those who, through significant financial or spiritual commitment, have had a direct, powerful and positive impact on Operation School Bell in a chapter's community. Therefore, they warrant recognition from the national organization for their special efforts to put caring and commitment into action.

City of Mission Viejo, CA

For annual city grants to support Assistance League of Saddleback Valley in clothing children in need in all grades in the Saddleback Valley Unified School District.

Bank of Hemet

For many years of financial support to help Assistance League of Hemacinto provide new clothing to elementary schoolchildren in need in the Hemet and San Jacinto Unified School Districts.

Brannin Family Foundation

For several years of continuous generous financial and hands-on support enabling Assistance League of Tulsa to increase its Operation School Bell program.

Raytheon Air Warfare Systems

For employees raising funds to support Assistance League of Tucson's Operation School Bell program.

Englund Marine

For financial and hands-on support of Assistance League of the Columbia Pacific's Operation School Bell program.

The Hillsboro School District

For continuous partnership since 1998 with Assistance League of Greater Portland to clothe children in need in Hillsboro.

The Habegger Corporation

For partnering with Assistance League of Greater Cincinnati in many ways to clothe children in need in the Greater Cincinnati area.

Fred Meyer

For their dedicated and continued financial and hands-on support to help Assistance League of Eugene clothe children in need in Eugene, Oregon.



The City of Everett

Bjorn Dybdahl

For his many years of dedication to Assistance League of San Antonio helping to raise funds for the chapter's Operation School Bell program.

Jay and Diane Zidell Charitable Foundation

For continued strong financial support to Assistance League of Greater Portland's Operation School Bell program.

Lake Washington School District

For their 16-year partnership with Assistance League of the Eastside to build the chapter's Operation School Bell program into something special.

Dr. Nancy Jones

Assistant Superintendent, Encinitas Union School District, for her work with Assistance League of Rancho San Dieguito to more effectively clothe students in need in its community.

Cirrus Systems and their employees

For their long-standing, hands-on support of Assistance League of Salt Lake City's Operation School Bell program.

Ontario Community Foundation, Inc.

For years of continual financial assistance enabling Assistance League of the Foothill Communities to initiate its Operation School Bell program in 1987 and, with the Foundation's yearly grants, keep it as an ongoing program.

Oklahoma Electric Cooperative Foundation

For its generous and consistent financial donations to Assistance League of Norman's Operation School Bell program.

The City of Everett

For its bountiful support of Assistance League of Everett's Operation School Bell program and the city's service to students within the City of Everett.

Wells Fargo Foundation

For continually donating funds and employee volunteer time (441 hours) for Assistance League of Las Vegas' Operation School Bell program.



Oklahoma Electric Cooperative Foundation



Wells Fargo Foundation

Making A Difference for Thousands on Make A Difference Day

In October, millions of volunteers across the nation unite with a common mission: to improve the lives of others. For more than 20 years, USA Weekend Magazine, in collaboration with Points of Light and the support of Newman's Own, has brought the nation Make A Difference Day, the largest national day of community service. It is a "Local Event with National Impact."

The first year, 2012, Assistance League chapters collected an astounding 113,001 children's books and shared heartfelt stories about the children in schools, shelters, clubs and our own programs as they received these books. Our collective message WAS and IS powerful. We were one of ten Honorees that year and received a donation of \$10,000 from Newman's Own.



The second year, 2013, Assistance League chapters collected 103,036 books and received the All-Star Award which was decided by public vote. We asked our members and friends to spread the word to vote for us and they did. A \$10,000 donation from Newman's Own was received on April 10, 2014, and we were spotlighted in USA Weekend Magazine.

We know Assistance League makes a difference every day, but now for two years in a row, approximately 47 million readers of USA Weekend in mid-April have discovered it for themselves.



Creating the next generation of Assistance League leaders ~ Assistance League Circle Fund

Assistance League member volunteers give their time and spirit to help build strong communities across the nation. We are grateful to those members who donate to our Circle Fund program. This is an investment in all Assistance League chapters that will help create the next generation of Assistance League leaders, who will sustain our work and lay the foundation for our growth. We'd like to offer a special thank-you and acknowledgment for the generous contributions and support of our donors and sponsors.

All donations noted are for gifts received in support of the Circle Fund campaign. Donations made and accumulative giving levels achieved after May 31, 2014, will be recognized in the next annual report. Diamond level and above are recognized in perpetuity.



Circle Fund Donors

Star II

(\$20,000 and up)

Eileen Anderson
Suzanne Nosworthy
Andrea L. Willerth

Star I

(\$10,000 to \$19,999)

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Charlotte
Denver
Everett
Fresno
Long Beach

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Kay Magovern
Kathleen L. McCarthy
Mary Ann McGovern
Anne Neish
Judy W. Parker
Karin B. Soloway
Gail Winterfeld

Diamond

(\$5,000 to \$9,999)

Assistance League of:
Albuquerque
Austin
Diablo Valley
El Paso
Flagstaff
Flintridge
Fullerton
Greater Portland
Huntington Beach
Las Vegas
Los Altos
Norman
Orange
Pasadena
Phoenix
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Santa Barbara
Sonoma County
the Bay Area
Tustin

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Elizabeth D. Carlsson
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Susan J. White
Winn Wilmoth
Karen Jean Wilson
Mary Jane Yohe
Leslie A. Young
Kathy E. Youngman
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Gold

(\$3,000 to \$4,999)

Assistance League of:

Anaheim
Atlanta
Bakersfield
Birmingham
Boise
Capistrano Valley
Chaves County
Colorado Springs
Covina Valley
Downey
East Valley
Eugene
Garden Grove
Greater Cincinnati
Greater Placer
Greater San Diego
Greeley
Hemacinto
Houston
Indianapolis
Inland North County
Irvine
Kansas City
Laguna Beach
Mid-Missouri
Montgomery County
Newport-Mesa
Palm Springs Desert Area
Redlands
Riverside
Sacramento
Saddleback Valley
San Antonio
San Fernando Valley
Santa Ana
Southeastern Michigan
Stockton
the Eastside
Victor Valley
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N. J. Windroth
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Silver

(\$1,000 to \$2,999)

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Arcadia
Bend
Glendale
Greater Collin County
Hawaii
Klamath Basin
Los Angeles
Los Gatos-Saratoga
Minneapolis/St. Paul
North Coast
Omaha
Pomona Valley
Pueblo
Rancho San Dieguito
Salem-Keizer
San Jose
Santa Clarita
Seattle
St. Louis
Temecula Valley
the Foothill Communities
Tucson
Tulsa
Visalia

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 Erma Jean Tracy
 Sue Trock
 Tawnya Trunnell
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 Carol Yocom
 Peggy P. Yorke
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Bronze (\$500 to \$999)

Assistance League of:
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Conejo Valley
Mobile
Nashville
San Luis Obispo County
Santa Monica
Ventura County

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 Lucia L. Causey
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 Barbara Seeber
 Diane Seevers
 Arleen Segal
 Sue Sessler
 Rose Severino
 Deanna F. Sevilla
 Mary Jane Sewill
 Rosemary N. Shaffer

Dorcas Shaktman
 Elisa Z. Shambaugh
 Janet S. Sheahan
 Sharon Sheehan-Bifano
 Donna Shepherd
 Susan Sherard
 Betty T. Sherfey
 Linda M. Shilts
 Cindy B. Shipstead
 Sandra L. Short
 Jacqueline F. Short
 Madeline Shotwell
 Veronica C. Sibley
 Kathy M. Sicard
 Beverly Sieker
 Phylis Silberman
 Marty Silverman
 Barbara S. Slater
 Chris Slyter
 Joan P. Smelser
 Ann Marie Smith
 Mercedes M. Smith
 Judy Smith
 Janine Smith
 Loretta R. Smith
 Marilyn P. Smith
 Victoria T. Smith
 Nancy Smith
 Nancy J. Smith
 Joy Smitherman
 Deborah A. Smith-Holmes
 Judith L. Snyder
 Bobbe Sommer
 Jeanne Sommerville
 Barbara B. Soros
 Sherry A. Sosnowski
 Nancy John South
 Phoebe E. Spaid
 Chris G. Spain
 Marguerite R. Spangehl
 Bonnie J. Spangenberg
 Nancy Sparacino
 Mary Earl Spencer
 Barbara L. Stabenau
 Janice B. Stahl
 Alice A. Stanish
 Marilyn J. Starwalt
 Arlene M. Stec
 Carol A. Stedman
 Wilhelmina Stemmer
 Peggy Stephens
 Kathy A. Sternoff
 Krista Sterud
 Barbara J. Stevens
 Ann F. Stevens
 Karen R. Stevens
 Elizabeth J. Stevenson
 Margaret S. Stewart
 Joyce Stewart
 Barbara G. Stiebling
 Janice K. Still
 Lois A. Stilwell
 Juanita M. Stokes
 Cindy Stolworthy
 Cathy Stone
 Doris F. Stoughton
 Robin H. Stowe
 Ruby Strand
 Janice Strang
 Katherine D. Stuart
 Ann R. Subtelny
 Joyce Suess
 Yeong Y. Suh
 Helga Sulger
 Keppie Sullivan
 Betty Sullivan

Susan Sullivan
 Monique Swenson
 Kathy Swensson
 Mary R. Swentzel
 Betty J. Swoffer
 Caren Sykes
 Melanee F. Tackaberry
 Wendy J. Taylor
 Lynne C. Taylor
 Janice Taylor
 Cheryl L. Taylor
 Catherine A. Taylor
 Diane A. Taylor
 Elizabeth B. Teagle
 Carol S. Tempest
 Elizabeth A. Templeton
 Birgitte Thacker
 Mary R. Thalgott
 Barbara V. Thibault
 Julia M. Thomas
 Lari L. Thomas
 Kathryn U. Thomas
 Mary P. Thomas
 Patricia A. Thompson
 Lynne K. Thompson
 Dorothy L. Thompson
 Beverly Thrall
 Nadine Timlin
 Elizabeth M. Timms
 Elizabeth J. Timpson
 Nancy L. Tooley
 Tomi S. Topinko
 Vicki Toth
 Marjorie B. Totten
 Florence J. Towers
 Barbara J. Townson
 Karen A. Tozlian
 Shauna Trabet
 Barbara Trabue
 Karen J. Treaccar
 Sydney E. Tredick
 Karen Trivedi
 Midge Trost
 Catherine Mary M. Truman
 Michelle Tuchman
 Merle A. Turner
 Debra Tuxhorn
 Linda Tyree
 Linda Ullom
 Barbara Urban
 Judith A. Uriz
 Joyce A. Urone
 Sue Valentine
 Gregoria Vallejo
 Pamela K. Van Atta
 Glenda Vanni
 Barbara F. Vaughn
 Vicki Vaught
 Martha C. Vawter
 Paula C. Verdu
 Jenny Verghese
 Sandra J. Vinatieri
 Joanne Viner
 Karen Vinyard
 Martha C. Vollmer
 Diana L. Wade
 Barbara L. Wade
 Ann Marie Wadnizak
 Charlotte Waggoner
 Elizabeth L. Walck
 Barbara L. Wallace
 Donna Wallis
 Trudy Wallis
 Edna Joan Walsh
 Alice S. Wang
 Carrie Ward

Sandy Warner
 Sandra A. Warren
 Dot Warrington
 Sharon E. Watkins
 Nancy L. Watkins
 Rosemary A. Watson
 Emily Webb
 Donna E. Webster
 Mary Weeks
 Judith A. Wehrs
 Judy H. Weightman
 Felicity A. Wellings
 Bobbi C. Welton
 Caroline Wernli
 Ali West
 Pauline J. Westbrook
 Patricia A. Whalen
 Sarah A. White
 Marilyn Whitehead
 Mary S. Whitney
 Carmel C. Widner
 Dana M. Wiesner
 Sydney Wigle
 Laurel A. Wiley
 Kari Willenbring
 Ruth H. Willency
 Pat Willett
 Pam Williams
 Janet K. Williams
 Barbara N. Williams
 Susan G. Willson
 Joan M. Wilson
 Ann L. Wilson
 Ann T. Wilson
 Maggie D. Winslow
 Mary Jane Wirges
 Dianne Wisser
 Romanie G. Wittman
 Camilla H. Wolak
 Linda M. Wolff
 Karen H. Wong
 Carolyn J. Woosley
 Jean Worden
 Nona Wright
 Barbara R. Wright
 Vivian Wuerth-Thomas
 Ellen M. Wylder
 Barbara Yingling
 Phyllis Young
 Charlene Young
 Maureen M. Younkin
 Mimi C. Zinchevsky
 Barbara M. Zurek

In Honor of

Sherry Ellis
From AL of Ren-Sparks

Committee Members
From Sarah Richter

Anne Neish
From National Board

Phyllis Campbell
From Kathy Darwin

President
From AL of Greater San
Diego

Linda Rowland
From Louise Ferdun

Nancy Reberger
From AL of Boise

Cindy Stone
From Mickey Stone

Frederick "Danny" Mientka
From Sarah Stakes

Joann Riordan
From Wendy Meoz

Bambi Wojciechowski
From Allison
Wojciechowski

Linda Clark
From John W. Clark

Jeanne Ingersoll
From National Board

In Memory of

Beverly Overhauser
From Brian Gladish

Dee McLellan
From Lisa Holden

Helen Gleekman
From Karen Fritzen

Juliet Johannessen
From AL of Diablo Valley

Marcia Barnett's brothers
From Tyler Barnett

Linda Marie Akers
From:
Morgan and Sherri
Graham
Lynne and Dennis Sass
Vernon and Sandra
Bowman
Charu and Jarrod Vardhan

Sharon Ensign
From Nazanin Ford

Wally N. Talamas
From Lana Talamas

Joan Craig's son Cameron
From Nancy Martin

Howard Kraft
From Tami Cordova

In Memory of John Reberger, son of Nancy and Phil Reberger From:

National Board
Ann Cole
Linda Heise
Carol Hook Jochens
Rosemarie McDermott
Bonnie Slothower
Kathy Ellis Kelemen
AL of Hawaii
Karen Diehl
Amelia Freeman
Jennie Hampton
Claudia Langner
Gerry Merola
Carol Miller
Sheila Osann
Karen Jean Wilson
Becky DeArmond
Cheryl Powell
Margery Hayward
Marie Couste'
Cindy Burgess
Nancy Chapparo
Susan Armstrong
Penelope Bolton
Laura Farr
Judy Hale
Rosalind M. Hilton
Linda Rowland
Joyce Urone
Cindy Cirar



Circle of Honor

Assistance League's Circle of Honor provides a special means to recognize and honor members for excellent service and accomplishments. Honored members have gone above and beyond expectations in making a difference in their chapter and for their community.

Mary Bartley
From Gail Winterfeld

Pat Erickson
From Glenna Morrison

Sherry Ellis
From Valerie Smith

Dawne Wright
From Anonymous

Gail Winterfeld
From Mary Bartley

Kathy Berringer
From Sonja Morris

Priscilla Allen
From Anonymous

Susan Erickson
From Assistance League of
Salt Lake City

Carol Merritt
From Assistance League of Tustin

June Gray
From Assistance League of
Metro Columbus

Linda Rowland
From Anne Neish

Anne Salenger
In memory of her mother
From Maureen Smith

Sarah Richter
From Educational Development Committee

Else Lord
From Educational Development Committee

Phyllis A. Campbell
From Christopher Campbell

Patti Baker
From Kathleen Turner

Barbara Bakker
From Cindy Cirar

Pat Spears
From Assistance League of Ventura County

Nancy Sparacino
From Assistance League of Hawaii

Sandy Ross
From Assistance League of Fresno

Linda Zullinger
From Assistance League of
Inland North County

Carol Jones
Assistance League of Montgomery County

Vicki Sucher
Assistance League of Montgomery County



FINANCIALS

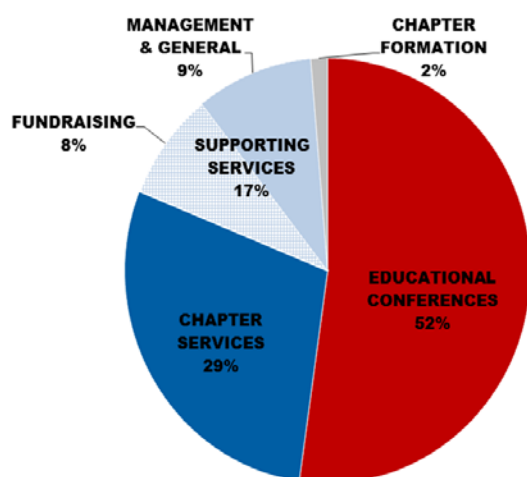
Assistance League is dedicated to the fiscal management, guidance and oversight of its 120 chapters. This is evidenced by Leadership Training programs and financial accountability reporting requirement for each chapter.

Being a national organization that believes in transparency and full accountability, Assistance League continues to follow the Better Business Bureau/Wise Giving Alliance Standards for Charitable Accountability, as well as requiring the same standards of its chapters.

Assistance League's focus on building successful chapters is shown through the program service spending of 83% on educational conferences and services to chapters.

STATEMENT OF FINANCIAL POSITION

	May 31, 2014	May 31, 2013
ASSETS		
Cash and cash equivalents	\$ 1,598,464	\$ 2,057,435
Other current assets	109,854	90,489
Other assets	<u>3,825,306</u>	<u>2,946,460</u>
TOTAL ASSETS	<u>\$ 5,533,624</u>	<u>\$ 5,094,384</u>
LIABILITIES & NET ASSETS		
Total Liabilities	\$ 512,590	\$ 520,456
Net Assets	<u>5,021,034</u>	<u>4,573,928</u>
TOTAL LIABILITIES & NET ASSETS	<u>\$ 5,533,624</u>	<u>\$ 5,094,384</u>



STATEMENT OF ACTIVITIES

	Year ended	
	May 31, 2014	May 31, 2013
SUPPORT & REVENUES		
Membership dues	\$ 794,399	\$ 789,672
Conference fees	529,846	447,465
Contributions	260,920	312,209
Other	<u>33,037</u>	<u>33,084</u>
TOTAL SUPPORT & REVENUES	<u>1,618,202</u>	<u>1,582,430</u>
EXPENSES		
Program Services		
Conferences	792,336	820,090
Chapter services	438,771	352,173
Chapter formation	<u>20,263</u>	<u>16,439</u>
Total Program Services	1,251,370	1,188,702
Supporting Services		
Fundraising	124,117	119,759
Management & General	<u>141,188</u>	<u>190,451</u>
Total Supporting Services	265,305	310,210
TOTAL EXPENSES	<u>1,516,675</u>	<u>1,498,912</u>
CHANGE IN NET ASSETS BEFORE INVESTMENT RETURN	101,527	83,518
Investment return, net	<u>345,579</u>	<u>513,339</u>
CHANGE IN NET ASSETS	447,106	596,857
NET ASSETS - Beginning of Year	<u>4,573,928</u>	<u>3,977,071</u>
NET ASSETS - End of Year	<u>\$ 5,021,034</u>	<u>\$ 4,573,928</u>

Assistance League is pleased to report that it received an unmodified opinion in the audit of its financial statements by the firm of Harrington Group.



Caring and Commitment in Action

Tax ID # 95-1945908

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